Vantaca powered by HOAi

Resource Property Management

CASE STUDY

The Software Switch That Delivered Results

How Vantaca helped Resource Property Management escape their previous providers' limitations and cut financial close by 50%

50%
Reduction
in Financial Close Time

30+
Days Saved
on Budget Completion

18
Days Faster
Monthly financial reports are now posted on the 2nd day of the month vs. the 20th

> "We were using two different software providers, one for financials and one for property management. Moving to Vantaca to have one unified system has made our company much more efficient in all aspects of what we do for our clients."

Debbie Reinhardt | CEO, Resource Property Management

THE CHALLENGE

- **Dual system inefficiency:** RPM was juggling two separate software providers that didn't communicate efficiently, requiring dual logins and causing slow data flow.
- **Slow financial close:** Financial statements took 20+ days to produce, often missing their target date of the 20th and frustrating board members.
- **Unfulfilled promises:** Previous software provider showed no desire or urgency to deliver on requested improvements, leaving needs unmet.
- **Staff frustration:** A company-wide survey revealed software limitations were the #1 complaint, with the team unable to get what they needed to do their jobs effectively.
- **Limited tracking capabilities:** RPM couldn't monitor workflows, budgets, and operational aspects that were essential for efficient management.

THE SOLUTION: A PARTNER THAT DELIVERS

With Vantaca & HOAi, Resource Property Management finally found a software partner that listens. After years of struggling with dual systems and unfulfilled promises, Vantaca delivered immediate impact. They cut RPM's financial close time in half and gave their team the tracking and workflow capabilities they'd been requesting for years. Most importantly, Vantaca maintains an ongoing dialogue about improvements, continuously enhancing the platform based on customer feedback.

"One of the reasons we moved to Vantaca was because our old software company just didn't seem to have the desire to do the wish list items, the improvements. Things were promised, but they were never delivered. However, there's always an open dialogue with Vantaca about how they'll accommodate what we're looking for. And that's invaluable."

Debbie Reinhardt | CEO, Resource Property Management

BUSINESS TRANSFORMATION WITH VANTACA

- **Unified platform:** Vantaca combines accounting and property management data into one system, eliminating the need for two separate software platforms and reducing margin for error.
- **50% faster financial close:** RPM reduced financial statement production from 20+ days to just 10 business days.
- **Enhanced workflow analytics:** Vantaca IQ provides deep-dive capabilities into staff performance, enabling data-driven decisions to reposition employees for success.
- **Operational efficiency:** The team absorbed departing roles without immediate replacement, increasing productivity without adding headcount.
- **Streamlined communication:** Significantly improved information delivery to residents, especially during the two hurricanes they faced since implementing Vantaca.

HOAi RESULTS TO DATE

- **30+ days saved on budgets:** RPM dramatically streamlined budget creation, completing the process 30+ days earlier than their previous timeline.
- **Strategic time reallocation:** AI automation frees up team capacity from manual tasks, allowing focus on higher-value work.
- **Future voice integration:** HOAi Voice implementation planned for early 2026 to further enhance customer service capabilities.

> "We are now hitting our stride, especially in the accounting department. It only takes us about 10 business days to produce financial statements, when it used to take us almost the entire month. It is wonderful."
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> **Debbie Reinhardt** | CEO, Resource Property Management